



# Provider Appeal Form

Member ID\* \_\_\_\_\_ Member Name \_\_\_\_\_

Date of Service \_\_\_\_\_ Claim# \_\_\_\_\_

Provider Name \_\_\_\_\_ Appeal Submission Date \_\_\_\_\_

Provider's Office Contact Name \_\_\_\_\_ Provider Telephone# \_\_\_\_\_

**To avoid delays in processing provider appeals, please note:**

- Incomplete appeal submissions will be returned unprocessed.
- A separate Provider Appeal Form is required for each claim appeal (i.e., one form per claim).
- Filing limit of the prevailing network applies.
- Include supporting documentation.

<b>Appeal Type</b> Check one box, and/or provide comment below, to reflect purpose of appeal submission.	<b>Required Documentation</b> All bulleted items must be supplied from the row you check, along with the Provider Appeal Form and supporting documentation.
<input type="checkbox"/> <b>No Surprises Act Open Negotiation Appeal</b> For Out-of-Network Provider Only	<input type="radio"/> Open Negotiation Notice-OMB Control No. 1210-0169 <input type="radio"/> Copy of EOP <input type="radio"/> Supporting Documentation
<input type="checkbox"/> <b>Filing Limit</b> —appeal request for a claim or appeal whose original reason for denial was untimely filing.	<input type="radio"/> 1500/UB claim form <input type="radio"/> Copy of EOP <input type="radio"/> Supporting documentation
<input type="checkbox"/> <b>Pre-certification/notification or prior-authorization denials</b> —appeal request for a claim whose original reason for denial was failure to notify or pre-authorize services.	<input type="radio"/> Copy of EOP <input type="radio"/> Supporting documentation
<input type="checkbox"/> Provider requesting <b>Retraction of Overpayment</b> (i.e., not your patient; service not performed; etc.)	<input type="radio"/> Copy of EOP <input type="radio"/> Along with the required documentation, supply additional information in the Comments section below.
<input type="checkbox"/> <b>Duplicate Claim</b> —appeal request for a claim whose original reason for denial was duplicate denial.	<input type="radio"/> 1500/ UB claim form <input type="radio"/> Supporting documentation
<input type="checkbox"/> Response to a claim previously denied for <b>request for additional information</b>	<input type="radio"/> Copy of EOP <input type="radio"/> Supporting documentation
<input type="checkbox"/> Submission of a <b>Corrected Claim</b>	<input type="radio"/> Copy of EOP <input type="radio"/> Corrected 1500/UB claim form
<input type="checkbox"/> Response to a claim previously denied on a remittance for <b>Other Insurance Primary, Coordination of Benefits (COB), Motor Vehicle Accident (MVA), or Worker's Compensation (WC)</b>	<input type="radio"/> Copy of EOP <input type="radio"/> Supporting documentation
<input type="checkbox"/> Request for reconsideration of a claim or appeals paid or denied incorrectly as a result of <b>contract rate, payment policy or clinical policy</b>	<input type="radio"/> Copy of EOP <input type="radio"/> Supporting documentation which would include detail of the inquiry

**Comments**

 **Mail this form to:**

Health Plans, Inc. — Corporate Headquarters • PO Box 5199 • Westborough, MA 01581 • 800-532-7575

*ProviderAppealForm\_HPI\_(Non-HPHC)\_072722*