



TO: Our Valued Clients and Brokers
FROM: Health Plans, Inc.
DATE: June 24, 2021
RE: COVID-19: Waiver Of Cost Share Update

Health Plans, Inc. (HPI) is issuing this Compliance *eBlast* to notify you of updates to cost share requirements and options that were impacted and implemented due to COVID-19:

- **Non-COVID Telemedicine:** Waiver of cost share for Non-COVID Telemedicine was optional for clients when the pandemic began. If you wish to reinstate the cost share effective 9/01/2021, please contact your HPI Account Manager no later than 7/01/2021, or if you wish to reinstate the cost share at a later date, please let your Account Manager know. Since reinstating the cost share is a material change in benefits, 60 days advance notice must be provided to members. HPI will issue a Summary of Material Modification (SMM) indicating the effective date for reinstatement of the cost share and the SMM will be posted to MyPlan for members to access. We also encourage you to inform your members of this change so they are aware that they will be responsible for the cost share.
- **COVID Telemedicine and COVID Testing:** Per Federal guidance, waiver of cost share for COVID Telemedicine and Testing will remain until additional guidance is issued detailing the end of the National Emergency and Outbreak Period.
- **COVID Treatment:** Waiver of cost share for COVID Treatment will remain in place until the cost shares for COVID Telemedicine and Testing are reinstated in order to align the reinstatement date for all COVID related cost shares.

HPI will continue to update you as additional guidance becomes available. If you have any questions, please reach out to your HPI Account Services Team.

Please do not reply to this email. Please contact the HPI Account Service Team directly if you have questions or would like to request a reinstatement of cost share for Non-COVID Telemedicine.

Regards,

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Director, Regulatory Affairs

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The information contained in this message is based on our current understanding of recent regulatory developments which may affect group benefit plans. It should not be construed as specific legal advice or legal opinion. The contents are for general informational purposes only and are not a substitute for the advice of legal counsel.