



TO: Our Valued Clients and Brokers
FROM: Health Plans, Inc.
DATE: December 19, 2025
RE: Compliance eBlast: Secure Email Changes & Improvements Notice 2026

Health Plans, Inc. (HPI) is issuing this Compliance eBlast to notify you of new secure email changes and improvements made by HPI for 2026.

For secure email recipients and Mimecast users, beginning 1/1/2026, HPI's secure email delivery portal will transition away from Mimecast and move to Microsoft's Secure Delivery platform. This is a vital change and will provide you with:

- Enhanced user experience with simplified message retrieval
- Improved security with Microsoft's advanced encryption and compliance features
- Seamless access to secure messages through your existing Microsoft account

Any existing email records saved in the Mimecast Secure email portal **will be removed as of 1/1/2026**. HPI encourage you to please review and ensure that any needed data has been retrieved from the portal prior to the 1/1/2026 change.

For additional assistance, please contact your HPI Account Service Team.

The information contained in this message is based on our current understanding of recent regulatory developments which may affect group benefit plans. It should not be construed as specific legal advice or legal opinion. The contents are for general informational purposes only and are not a substitute for the advice of legal counsel.